OSA Mission, Vision & Core Values

Mission

The Division of Student Affairs provides access, support, and encouragement to all students in pursuit of academic excellence in the University of New Mexico’s diverse community. As a Division, we establish inclusive partnerships, programs, facilities and services, guide leadership, enrich academic and career goals, and enhance the quality of life for potential and current students, and alumni.

Vision

The UNM Division of Student Affairs encourages students to achieve their individual potential to become life-long learners and engaged members of a global community through the development of learning environments that inspire learning and academic success.

Core Values

• Academic Success: recruitment, retention, graduation, career development
• Leadership: accountability, opportunity, sustainability
• Community: civility, health and safety, respect
• Excellence: diversity, equity, integrity
Led by Dr. Eliseo Torres, the Division of Student Affairs is the primary student services provider for UNM’s large and diverse student population. Our departments provide support services for students from all backgrounds, including first generation and non-traditional. Our programs and services help enhance our students’ learning and living experiences and are focused on student’s needs, educational growth, student success, academic achievement, and excellence.

Welcome to Student Affairs!

studentaffairs.unm.edu • Scholes Hall 229 (main) 505.277.0952 • (fax) 505.277.6099

Led by Dr. Eliseo Torres, the Division of Student Affairs is the primary student services provider for UNM’s large and diverse student population. Our departments provide support services for students from all backgrounds, including first generation and non-traditional. Our programs and services help enhance our students’ learning and living experiences and are focused on student’s needs, educational growth, student success, academic achievement, and excellence.

Student Affairs Executive Administration

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Associate  
Vice President  
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Dr. Kim Kloeppel  
Associate Director  
Finance & Admin.  
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505.277.0957

Dr. Walt Miller  
Associate  
Vice President  
Student Life  
wcmiller@unm.edu  
505.277.2331

Auxiliary Departments

<table>
<thead>
<tr>
<th>Department</th>
<th>Director</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Student Health &amp; Counseling (SHAC)</td>
<td>Dr. Kim Kloeppel Interim Executive Director</td>
<td>505.277.3136 shac.unm.edu</td>
</tr>
</tbody>
</table>
Focusing on student development and learning experiences outside the classroom through programs and services, Student Life provides students opportunities to connect with campus, leaders, peers, and the community at large, fostering success in preparation for tomorrow.

Dr. Walt Miller
Associate Vice President
wcmiller@unm.edu

Develops and provides program grants and contracts designed to recruit, retain, support and graduate underrepresented and low-income first generation student populations. Provides support and vision to student service departments in their efforts to accomplish their goals. Provides administrative support as needed in locating and securing funding, assistance and guidance with assessment of department’s performance of set goals.

Dr. Tim Gutierrez
Associate Vice President
tgutierr@unm.edu
### Student Life Departments & Directors

<table>
<thead>
<tr>
<th>Department</th>
<th>Director</th>
<th>Phone</th>
<th>Email</th>
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<tbody>
<tr>
<td>American Campus Communities (ACC)</td>
<td>Daniela Baca</td>
<td>505.277.3365</td>
<td>childcare.unm.edu</td>
</tr>
<tr>
<td>Children's Campus</td>
<td>Nasha Torrez, J.D. (Dean)</td>
<td>505-277-3361</td>
<td>dos.unm.edu</td>
</tr>
<tr>
<td>Residence Life &amp; Student Housing</td>
<td>Wayne Sullivan</td>
<td>505.277.2606</td>
<td>housing.unm.edu</td>
</tr>
<tr>
<td>Student Activities Center</td>
<td>Ryan Lindquist</td>
<td>505.277.4706</td>
<td>sac.unm.edu</td>
</tr>
<tr>
<td>Student Union Building</td>
<td>Dr. Walter Miller</td>
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<td>sub.unm.edu</td>
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### Student Services Departments & Directors

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<tr>
<th>Department</th>
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<tbody>
<tr>
<td>Accessibility Resource Center</td>
<td>Dr. Joan Green</td>
<td>505.277.3506</td>
<td>arc.unm.edu</td>
</tr>
<tr>
<td>African American Student Services (AASS)</td>
<td>Brandi Stone (interim)</td>
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<td>aass.unm.edu</td>
</tr>
<tr>
<td>American Indian Student Services (AISS)</td>
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<td>aiss.unm.edu</td>
</tr>
<tr>
<td>Army ROTC</td>
<td>LTC Alissa McKaig</td>
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</tr>
<tr>
<td>Air Force ROTC</td>
<td>Lt. Col. Neal Kleinschmidt</td>
<td>505.277.4502</td>
<td>unm.edu/~rotcweb</td>
</tr>
<tr>
<td>Career Services</td>
<td>Dr. Jenna Crabb</td>
<td>505-277.2531</td>
<td>career.unm.edu</td>
</tr>
<tr>
<td>College Enrichment &amp; Outreach Programs (CEP SSS, ROP, McNair, EOC, CPP, Upward Bound)</td>
<td>Andrew Gonzalez</td>
<td>505.277.5321</td>
<td>ceop.unm.edu</td>
</tr>
<tr>
<td>Community Engagement Center</td>
<td>Dr. Kiran Katira</td>
<td>505.277.5158</td>
<td>ccc.unm.edu</td>
</tr>
<tr>
<td>El Centro de la Raza (CAMP, HEP)</td>
<td>Rosa Isela Cervantes</td>
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</tr>
<tr>
<td>Mentoring Institute</td>
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<tr>
<td>National Security Studies Program</td>
<td>Dr. Frank Gilfeather</td>
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<tr>
<td>Naval ROTC</td>
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<td>Recreational Services</td>
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</tr>
<tr>
<td>Student Affairs Assessment &amp; Research (SAAR)</td>
<td>Dr. Tim Schroeder</td>
<td>505.277.0963</td>
<td>saar.unm.edu</td>
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<tr>
<td>STEM Collaborative</td>
<td>Dr. Tim Schroeder</td>
<td>505.277.1761</td>
<td>stem.unm.edu</td>
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<tr>
<td>Women's Resource Center</td>
<td>Jessica Holland</td>
<td>505.277.3716</td>
<td>women.unm.edu</td>
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Accessibility Resource Center (ARC)

Dr. Joan Green
Director

505.277.3506  arc.unm.edu

Provides academic support services for qualified students with disabilities including: interpretation, tutoring, enlargement of books, note-taking, and transcription. To be eligible for services, the student should first seek academic adjustment because of a disability and register with the office and submit documentation of the disability from a licensed or certified professional. Once a student establishes a disability, ARC will work with them to determine appropriate academic adjustments.

Air Force ROTC

Lt. Col. Neal Kleinschmidt
Comanding Officer

505.277.4502  afrotc.unm.edu

The mission of the Air Force ROTC is to develop the best Air Force leaders and citizens of character dedicated to serving the nation. The cadre serve as role models for cadets. They instruct and mentor cadets on what it takes to be an officer in the US Air Force. As with other ROTC programs, cadets learn management and enhancement of leadership skills.

African American Student Services (AASS)

Brandi Stone
(interim)

505.277.5645  aass.unm.edu

Provides culturally relevant programs designed to assist African American students in making a confident transition and successful adjustment to UNM. Staff are available to support the students’ personal, academic, educational, and social development needs. AASS concentrates on the special concerns that arise from being an African American on a predominantly white campus.
American Campus Communities (ACC)
505.925.5557  americancampus.com

ACC is the nation's premier owner and manager of high-quality, academically-oriented student housing and serves as developer and manager for Lobo Village and Casas del Rio at UNM. ACC’s third-party development and management of student housing includes more than 50 on-campus development projects. ACC’s total managed portfolio nationwide consists of 143 properties with approximately 92,400 beds.

American Indian Student Services

505.277.6343  aiss.unm.edu

Provides cultural and academic programming for UNM’s American Indian students to ensure their academic achievement and assist in developing personal, cultural, and social success. Also serves as a liaison for Native students attending local high schools, schools located on or near tribal reservations, community colleges, tribal colleges, governments, and higher education programs that directly impact their recruitment and retention at UNM.

Pam Agoyo
Director

Army ROTC

505.277.2274  armyrotc.unm.edu

The mission is to commission fully qualified, competent officers into the U.S. Army as 2nd Lieutenants to serve in the Army, Army National Guard or Army Reserves. Offers students the opportunity to learn and grow in many ways and challenges cadets in indoor and outdoor settings. Cadets participate in classroom instruction, physical fitness training, land navigation, marksmanship, management and leadership skills.

LTC Alissa McKaig
Commanding Officer
Career Services

Dr. Jenna Crabb
Director

505.277.2531  career.unm.edu

UNM’s career portal and on-campus recruiting site assisting students and alumni in choosing appropriate careers and pursuing career-related opportunities. Offers career counseling, job search workshops, career fairs, cooperative education and internship opportunities, job posting database, cyberspace cafe resource center, career resource library, access to career position recruiters on campus, and Lobo Career Connection and NM Career Match.

Children’s Campus

Daniela Baca
Director

505.277.3365  childcare.unm.edu

Accredited by the National Association for the Education of Young Children (NAEYC) and serves students, staff, and faculty families. Cares for children from 6 months-10 years old and provides a high quality early childhood experience through integration of play with learning. Works with the Colleges of Education, Nursing, Pediatrics Nurse Practitioner Programs, Family Studies, Speech Pathology and Art Education to provide student training and assessment.

College Enrichment & Outreach Programs (CEOP)

Andrew Gonzalez
Director

505.277.5321  ceop.unm.edu

Provides support services particularly to low-income, first generation students to ensure equal access to education. Provides educational, social, and cultural opportunities and experiences to increase recruitment, retention, graduation, and the student’s overall development in higher education. Offers guidance to students from obtaining a GED and earning their high school diploma to success on campus including overall adjustment, academic advising, career selection, and financial aid advisement.
Community Engagement Center (CEC)

505.277.5158  cec.unm.edu

CEC is a committed learning partner bringing UNM’s resources and educational strengths to public service. CEC supports community learning projects and partnerships in tribal settings, rural villages, border towns, and statewide communities which results in better leadership for the next generation of civic minded youth and adults, and a willingness for each to become more involved with local problem solving and quality of life concerns at the grassroots and policy-making levels of community life.

Dr. Kiran Katira
Director

Dean of Students (DOS)

505.277.3361  dos.unm.edu

Main point of contact for students needing help resolving issues, UNM policies, procedures, campus resources, absences, safety, domestic partners, student conduct, military withdrawals, national student exchange, orientations, parent and family resources, short term loans, death notifications, transfers and tuition appeals. Coordinates the LoboRESPECT Team, charged with identifying and implementing high impact practices to prevent sexual violence within the campus community.

Nasha Torrez, J.D.
Dean of Students

El Centro de la Raza

505.277.5020  elcentro.unm.edu

Provides tools for self-determination and resiliency, supports the transformation of students through knowledge, skills and responsibility, and challenges self and systems to achieve social justice. Established in 1969 by student and community activists, El Centro continues the legacy of advocacy, holistic support and partnerships through student advocacy, peer mentoring, academic support, graduate support, financial aid and career advisement and community involvement programs.

Rosa Cervantes
Director
In combination with UNM, provides a means for students to earn a commission as an officer in the Navy or Marine Corps. Dedicated to developing individuals morally, academically, and physically to be leaders in the Navy, Marine Corps and society, through developing students in the values of honor, courage, commitment and life-long learning. Students take courses in leadership, management, naval history, navigation, engineering, weapons systems and amphibious warfare.

Develops, coordinates, and integrates research and training in mentoring best practices at UNM. Through the application of instructional design standards, provides education, certification and evaluation services for a diverse array of staff, faculty, and students’ mentoring programs in an effort to recruit, educate, train, and develop qualified mentors for UNM, Albuquerque, and NM communities. Also provides excellence in teaching, research and community service.

Prepares students from a broad spectrum of disciplinary and professional fields of study for careers in U.S. government service. Sponsored by the Office of the Director of National Intelligence (ODNI), NSSP provides seminars on a wide range of national security-related issues, a study abroad experience to select students focusing on a unique cultural experience, develops critical thinking and innovative research opportunities, and provides career and personal development opportunities.
Recreational Services/Johnson Center

505.277.0178  recservices.unm.edu

Provides a broad spectrum of sports, recreational, and fitness activities for men and women, and individuals with special needs of all ability levels, to enhance academic productivity, personal effectiveness and commitment to their quality of life in the campus community. Benefits include enhanced educational outcomes, a heightened sense of accomplishment, improved health, higher self-esteem, stress release, social interaction, and lifetime physical benefits.

Residence Life & Student Housing (RLSH)

505.277.2606  housing.unm.edu

Seeks to enhance the quality of students’ lives by providing safe, clean, well-maintained facilities and exceptional customer service. Supports effective programing promoting student graduation and success including: living learning communities, family and graduate housing, student personnel aspects of residence halls, staff training and development, student group advisement, educational and social programming, and staff supervision and discipline for 6 residence halls.

Science, Technology, Engineering & Mathematics (STEM) STEM Collaborative Center (STCC)

505.277.1761  stem.unm.edu/

Funded through a 5-year developmental grant from the US Department of Education only available to institutions who serve large Hispanic student populations. STCC activities are designed to increase the institution’s capacity to address the needs of Hispanic (as well as low income and “high need”) students in accordance with grant guidelines. While many of STCC reporting outcomes are focused on select student populations, the center recruits and serves all students.
Provides a unique health service designed to assist students in maintaining optimal health and staying in school. SHAC provides primary medical services, counseling services, and health education and prevention, as well as information and resources for referrals, and student support services for the entire UNM campus community. Services also include immunizations, lab and x-ray, physical therapy, travel health, massage therapy, and pharmacy.

Dr. Kim Kloeppel
Interim Executive Director

505.277.3136    shac.unm.edu

Dr. Tim Schroeder
Director

505.277.0963    saar.unm.edu

The mission of Student Affairs Assessment and Research (SAAR) is to improve organizational effectiveness in Student Affairs and improve student success by coordinating planning, assessment, and research activities for program evaluation and decision-making. Also, provides staff development opportunities and collaboration with key shareholders that facilitate learning and academic success.

Ryan Lindquist
Director

505.277.4706    sac.unm.edu

Oversees the chartering process of student organizations helping manage their funds through Student Government Accounting, advises ASUNM (undergraduate student govt.), GPSA (graduate and professional student govt.), fraternities and sororities. Plans student awards receptions; advises ASUNM Student Service Agencies and provide support for campus events: Homecoming, Red Rally, Fiestas, Spring Storm. Helps organize Lobos Got Talent, Welcome Back Days and Mid-Week Movies.
Student Publications

Daven Quele
Director

505.277.5656 pubboard.unm.edu
Supports students who participate in and learn from the opportunities offered in its publications and provides an environment and the professional resources to ensure an optimal learning experience as an adjunct to formal classroom instruction. The primary objective is to build a broad base of student writers, editors, photographers, designers and advertising professionals for the future. Publishes the New Mexico Daily Lobo, Conceptions Southwest and Best Student Essays.

Student Union Building (SUB)

Dr. Walter Miller
Director

505.277.2331 sub.unm.edu
Operates under the direction of the SUB Board, and students play a predominant role in its operation, policy and strategic planning. Maintains the highest standard in support, services and programming to promote a strong sense of community and student life. The SUB includes a computer lab, credit union, barber shop/salon, pool hall, postal kiosk, Transportation Information Center, and food, and provides centrally localized space for student organizations.

Women’s Resource Center (WRC)

Jessica Holland
Director

505.277.3716 women.unm.edu
The WRC is a place of advocacy, support, and safety for all members of the greater University and New Mexico community. Focusing on gender-related issues, the WRC has a wide range of programs and services including advocacy, crisis intervention, family-friendly computer pod, guest lectures/presentations, information and referrals, newsletter, peer support groups, special events/conferences, and video library/film series.
2018-2019 Goals

1. Facilitate and participate in university-wide retention, graduation initiatives, and enhancement of academic support for students through collaboration with Academic Affairs, Enrollment Management, and community partners, and writing for more academic support-focused grants.

2. Gain improved access to university data for the Student Affairs Assessment and Research Office to enhance the production of data-driven assessment reports to aid in decision-making. Disseminate assessment results to demonstrate the impact Student Affairs has on student retention and graduation.

3. Continue to implement programs and initiatives on campus-wide sexual assault, safety awareness, education, training, and emergency preparedness through LoboRESPECT initiatives.

4. Establish a more robust promotion model to demonstrate the value of Student Affairs and its impact on student success and a marketing plan to disseminate success stories from various programs and departments.

5. Explore opportunities for more effective and efficient shared services and leveraging for Student Affairs services, programs and academic success.

6. Enhance our engagement and visibility through campus-wide collaboration and integration of programs and events aimed at improving campus climate.

7. Create relationships and opportunities for Division fundraising and development through collaboration with the Foundation/Development office to solicit steward donors and new revenue stream prospects.
Capital Projects

1. The Johnson Center expansion and renovation will start in the summer of 2018 and continue through early 2020.

2. Develop and plan for a centralized facility for Army, Air Force/Marines, and Navy ROTC programs.

3. Plan and develop the Student Health and Counseling building plaza level expansion addressing the overall needs. Provide additional services to students with funding secured through an institutional bond and SHAC reserves.

4. Identify funding sources to expand UNM Children’s Campus.

5. Plan and develop the Student Union Building Phase II expansion.

6. Solidify the designated site on south campus for outdoor recreational and student activity venues.

7. Explore funding sources to renovate Cornell Mall
Encouraging students to achieve their individual potential to become lifelong learners and engaged members of a global community.

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