

IMPACT & OUTLOOK 2018 - 2019

Dean of Students Office

DIVISION OF STUDENT AFFAIRS

Who We Are

The Office of the Dean of Students serves a central role in student learning and development at UNM, advancing the University's mission of teaching, research, and service by fostering academic and social networks through which students develop as intentional learners and global citizens. The Dean of Students Office hosts several functional areas, including the LoboRESPECT Advocacy Center, Student Rights and Responsibilities, New Student Orientation programs, support for Parent and Family relations, National Student Exchange, and other student support services. The variety of services we offer intersect with almost every student's experience on campus at some point during their educational advancement. We focus on providing student engagement opportunities, financial and ecological wellness and relief, behavioral assessment and response, and policy review. We achieve these ends through strategic alignment, both internally and in concert with other University departments.

Mission

The Dean of Students Office is committed to creating opportunities for student success. The Dean of Students Office takes a challenging and supportive institutional approach to the development of the whole student.

Vision

Our vision is help build a vibrant campus community where students understand how to better access their educational opportunities and develop a better understanding of themselves and their university community.



Impact on Students

Center for Financial Capability

Assist students through skill-building, education, and financial relief. Located Help alleviate financial stress by aiding students overcome financial barriers through education and consultation.

- Understanding basic financial and money management principals
- Helping students graduate with as little debt as possible
- Financial relief for those in crisis

Office of Student Rights & Responsibilities

Enforce the Student Code of Conduct and promote an educational experience for students to make informed decisions on their path to success.

- Awareness of the Student Code of Conduct and other UNM policies and procedures
- Knowledge of one's rights and responsibilities
- Accountability for one's actions and behaviors

Student Leadership & Engagement

Provide students with opportunities to develop their leadership skills and engage with the university and surrounding community.

- Participation in UNM leadership opportunities
- Engagement in UNM "out of classroom" activities
- Connection between engagement and the development of essential skills

Student Intervention, Support & Advocacy/LRAC

Help students overcome personal emergencies and/or crisis through services such as short-term loans, conflict resolution and absence notification.

- Support students through personal crisis
- Connect students with appropriate resources
- Request accommodations on behalf of the student
- -Train and educate students on making good choices.

Office of Parent & Family Programs

Help parents support their students' success.

- Provides orientation for parents through the Family Connection program
- Through the monthly electronic newsletter, provides critical information to parents including student success strategies, academic deadlines and other parent student interventions
- Act as a point of contact for parents for any UNM related questions

Administrative Support Team

Help students find essential resources to create better access to staff and campus-wide resources.

- -Direct students to appropriate University staff to triage needs.
- -Facilitate emergency loan services and resource usage of staff budget
- -Support students as initial point of contact.

Programs, Services, Sub-units and Initiatives

PROGRAM	Academic Affairs Engagement*	UNM 5 **
<i>Program</i>	Extensive, moderate or minimal *	
Center for Financial Capability- (Financial consultations and peer mentoring, financial workshops, resources, financial awards and scholarships)	Minimal	Professionalism- Professional/Personal Development, Collaboration- community engagement,
Office of Student Rights and Responsibilities (Safety measures such as: visitor and student bans from campus, No Contact Directives, student conduct hearings, violations of the student and visitor code of conduct.)	Moderate	Professionalism- personal development; ; Critical Thinking- evaluation
Office of Parent and Family Programs (Parent Association, Family Connection Orientation, annual outreach and intake)	Minimal	Collaboration- community engagement
Student Intervention, Support and Advocacy (Intake; conduct background checks; short term loans; absence notifications; military withdraws; tuition refund appeals; social media; student training related to sexual assault prevention, bystander intervention, and healthy relationships; supportive measures related to Title IX, such as: Academic and Administrative Measures, Safety Measures, and No Contact Directives. LoboRESPECT)	Moderate	Professionalism- Ethics and Integrity; Communication; oral communication, Non-verbal communication
Student Leadership and Engagement (National Student Exchange, Golden Key, Phi Eta Sigma Freshmen Honour Society, Campus Safety Week, Alternative Spring Break, Lobo Food Pantry)	Moderate	Collaboration- community engagement, leadership practice. Critical thinking- exploration
<i>Note: *Extensive engagement is defined as UNM faculty being involved with more than 50% of either program planning or implementation. Moderate engagement involves faculty in 11-49%, and minimal engagement involves faculty in 0-10%</i>		

Fiscal Update, Revenues

Source	Amount
National Student Exchange Fees	\$ 7,600
Student Loan Fees	\$15,004
Foundation Center for Financial Capability	\$14,000
Lobo Food pantry	\$18,731
Parent Association Ornament Revenue	\$ 1,503

Goals for 2019-20

Student Conduct

- Revise Student Code of Conduct to allow for programs seeking restorative Justice and Mediation.

Center for Financial Capability (CFC)

- Continue to assess on going efforts with the CFC's training and Financial Consultations. Expand tax prep services to 100 students, doubling last year's total.

Basic Needs Initiative

- Expand services to take over Powering Success Administration for student financial relief in conjunction with Financial Aid.
- Expand services to develop emergency housing vouchers in partnership with City of Albuquerque for students with housing insecurity.
- Open and Launch permanent Food Pantry in University Advisement and Enrichment center basement.

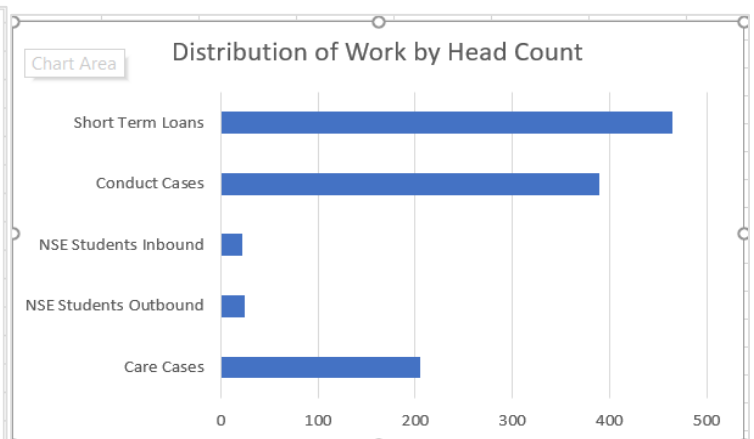
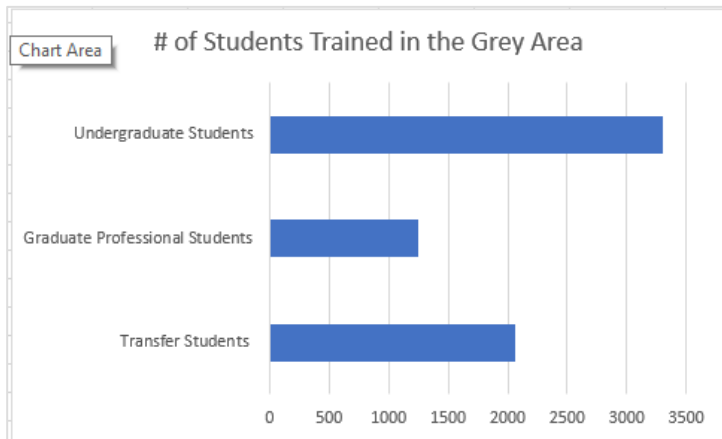
Selected Impacts and Outcomes

Center for Financial Capability (CFC) Impacts

- 75% of students who received a financial consultation reported a decrease in financial stress
- CFC did tax preparation for 49 students, resulting in \$22,000 in direct refunds to students. According to tax help NM the average tax preparation service costs a New Mexican between \$100-\$300. In turn CFC helped indirectly save students up to \$14,700 in tax preparation fees
- CFC performed 31 total presentations serving over 500 students
- 3248 students received financial wellness training at 17 New Student Orientations

Campus Food Pantry Impacts

- Lobo Mobile Food Pantry served nearly 600 students and community members in 2018-2019
- The permanent Lobo Food Pantry Raised over \$17,000 to launch our permanent food pantry in the UAEC Basement with the help of UNM Fraternity and Sorority Life.



Quick Facts

- \$800 awarded in financial relief scholarships
- 6615 Students trained in Grey Area
- \$321,805 awarded in Short Term loans
- 221 Tuition Refund Appeals received and processed.
- 142 Total Grey Area Trainings offered
 - 58 Undergraduate Grey Area Trainings
 - 73 Graduate Grey Area Trainings
 - 11 Transfer Grey Area Trainings