Just a reminder that we won’t have a video version of the Chit Chat until further notice.

Hello OSA Colleagues,

**SHAC New Clinic Hours**
In compliance with CDC, New Mexico Department of Health and UNM HSC guidelines, which have been instituted to reduce risk of COVID exposure to patients and staff, SHAC will restrict the hours in which patients are able to access services in-person from 10 a.m. to 4 p.m.

**SHAC Announcements**

**Coronavirus**
SHAC is NOT a testing site for the Coronavirus. If you feel that you need to be tested, please call SHAC at (505) 277-3156 for guidance. See also SHAC Coronavirus Information for Students.

**SHAC Hours and Reduced In-Person Services**
Due to campus COVID-19 changes, some services will be reduced beginning Monday, March 30, 2020 until further notice.
- **Building Hours (Access building through west entrance only.)**
  - Monday-Friday, 10:00 AM-4:00 PM (all departments)
- **Phone Hours:** (505) 277-3156
  - Monday-Friday, 8:00 AM-5:00 PM
- **After-Hours:** Medical-Option 2 and Counseling-Option 3

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**El Centro de la Raza Virtual Walk-in Hours**
In addition to their other remote services, El Centro is available for virtual “walk-in” hours via the following schedule:

**VIRTUAL WALK-IN HOURS!**
While we remain physically closed we are available for virtual walk-in hours:
- **Tuesday to Thursday 10 a.m.-12 p.m. & 1-3 p.m.**

Contact 505-277-5020 or elcentro@unm.edu to set-up your virtual walk-in meeting with a Program Specialist.

Please note that all appointments will be conducted via phone or virtual applications such as Zoom. In-person appointments will not be scheduled until further notice.

El Centro greatly appreciates your patience and flexibility as we manage this rapidly evolving situation!
2020 UNM Service Awards Ceremony Canceled
The 2020 Service Awards Ceremony scheduled for April 16, has been canceled. The Division of Human Resources understands this is a meaningful milestone in your employee’s career and they are working on alternative solutions to recognize this year’s honorees and ensure they receive their awards. The honorees have been notified of the ceremony cancelation and our commitment to getting them their awards when UNM is able to return to normal business operations.

Sabrina Single Mother’s Scholarship Application Deadline Extended
Due to the current COVID-19 situation, the Women’s Resource Center has extended the deadline to apply for the Sabrina Single Mothers Scholarship to Wednesday, April 15. Applications can be submitted online via women@unm.edu or in person when the center re-opens. Anyone have difficulty reaching this deadline is encouraged to reach out to the WRC via 277-3716 or women@unm.edu. See flyer for all the details.

ARC WRC Vassar House Remote Hours
While Accessibility Resource Center and the Women’s Resource Center continue their remote services, the Vassar House location will now be working remotely as well via the following schedule:

<table>
<thead>
<tr>
<th>UNM ARC</th>
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<tbody>
<tr>
<td>• Monday – Friday, 9:00AM – 4:00PM</td>
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<tr>
<td>• Physical office is closed but staff remain virtually accessible.</td>
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<td>• Testing Services will not be proctoring exams while virtual instruction is in place.</td>
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<tr>
<td>• Available at 505-277-3506 or email <a href="mailto:arcsrvs@unm.edu">arcsrvs@unm.edu</a>.</td>
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<table>
<thead>
<tr>
<th>UNM WRC</th>
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</thead>
<tbody>
<tr>
<td>• Monday – Friday, 8:00AM – 5:00PM</td>
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<tr>
<td>• Physical office is closed but staff remain virtually accessible.</td>
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<tr>
<td>• Services include victim support, resource navigation, and 30-minute advocacy check-ins.</td>
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<tr>
<td>• Available at 505-277-3716 (please leave a message) or at <a href="mailto:women@unm.edu">women@unm.edu</a>.</td>
</tr>
</tbody>
</table>

Women’s Resource Center Extended Services
The WRC is continuing their remote services and has added some as well. Current services include virtual confidential and anonymous “walk-in” hours and scheduled appointments; 30 min advocacy check-ins; resource navigation; free counseling tele-therapy; online anonymous survivor support...
chatroom/groups in partnership with Casa Fortaleza; and ongoing social media campaigns on various topics. Please see the attached flyer for all the details.

Looking for Ways to Help?
UNM Alumni Relations reminds us that during this time when we may feel helpless, there are still ways we can help our Lobos. One of the ways is by donating to our Lobo Food Pantry Lobo Food Pantry, which provides food to students, faculty, and community members who need access to food. You can also help out in one of the following ways.

- Give the UNM Hospital Crisis Relief Fund will provide much needed support for equipment, supplies and other resources to care for our patients and protect our staff.

- Consider a meaningful gift to the Main Campus Student Emergency Relief Fund or the Health Sciences Student Emergency Relief Fund. Your donation will help students navigate financial difficulties such as:
  - Housing and food insecurity
  - Reduced job hours/income
  - Technology needs for remote learning
  - Medical care and prescriptions

Stay Informed on COVID-19
I encourage each of you to keep informed by checking the UNM Coronavirus website for updated information, re-watching the recording of the town hall which will be posted on the UNM President’s website and the UNM COVID-19 website. The page will also have FAQs which were not able to be answered during the Town Hall. These three ways will be the best ways to get the most updated information.

OSA and COVID-19 Reminders
As we try to navigate our new temporary “normal” I want to ensure you that although we are not all on campus, we are available remotely. We are using email, phone, social media, Zoom and other creative ways to keep our Lobos safe. University Communications and Marketing is continuously updating their Coronavirus website and their Limited Operations article to keep us all informed of how departments and services are operating. The next few pages are a comprehensive of specific information on our departments and programs.

Until next time...
-Cheo