

# IMPACT & OUTLOOK 2018 - 2019

## Student Support Services-TRIO College Enrichment & Outreach Programs

### DIVISION OF STUDENT AFFAIRS

#### Who We Are

Student Support Services-TRIO (SSS) is a highly specialized program designated to increase the graduation rates of our UNMs most deserving and talented students. Our motivated college students are first-generation to college and from moderate to low-income families or may have documented disability.



#### Mission

The mission is to increase the college retention and graduation rates of program participants at the University of New Mexico Main Campus. The SSS program draws upon a holistic framework where committed participants receive individualized support by addressing their educational and personal needs. Support is offered through academic and career advising, tutoring, mentoring, personal, financial and graduate school guidance, workshops and social/cultural events.

#### Vision

A transformative program which inspires and empowers students to overcome, social, cultural, economic and academic barriers to higher education at The University of New Mexico.

## Impact on Students



The SSS program provides holistic services to the student to gradually build a professional collaborative relationship providing positive pathways, guidance and educational support. SSS programming includes academic advisement, mentoring, tutoring, personal and financial guidance, guidance through the graduate school process and offers cultural activities.

Charles, a 25-year 82<sup>nd</sup> Airborne 101<sup>st</sup> Screaming Eagles 10<sup>th</sup> Mountain Army veteran, transferred from the CNM SSS-TRIO program to the UNM SSS-TRIO program, 2018. He shares arriving at the UNM main campus was made easier because he naturally connected with the familiarity of SSS. He stated, “my transition to UNM was made better because I was able to immediately meet several new people through UNM SSS.” To ensure a smooth transition from a 2-year college to a 4-year college, Charles was assigned a UNM SSS Peer Coach, also named Charles who provided mentoring and camaraderie. Charles met with both SSS Advisors, Tamara and Katherine for general guidance and educational support. Out of school for over 25-years, Charles was a bit rusty on his math skills. To tackle his college level mathematics course, Charles regularly met with another SSS Peer Coach, Kim, for one-on-one tutoring. The outcome was fantastic! Charles earned an ‘A’ in the math course and was able to continue on his educational path to become an elementary teacher. Additionally, SSS Advisors met with Charles consistently where he has been able to develop his academics and engage in building a community.

The Student Support Services-TRIO program stands with students and focuses on the creating a positive environment by engaging students beyond traditional academics. Key to the program, the staff validates each students’ educational needs creating a sense of belonging and participation.

Other student impacts:

- “SSS helped me to pave a pathway to be successful. SSS has helped me to seek graduate school programs and opportunities that I might not have otherwise considered.”-Student, Huerta
- “SSS has created ways for me to find my better altruistic self.”-Student, Nunez
- “SSS has helped my stay on track with my college plans. I probably would have dropped out of college without their guidance.”-Student, Gutierrez
- “I have a close-knit family within this large university and I don’t feel so lonely.”-Student, Carter



I am TRIO!

## Programs, Services, Sub-units and Initiatives

SSS offers several student services throughout the academic year for eligible program participants.

UNM 5 \*\*  
Unm5.unm.edu

- Advisement – The SSS program provides academic advisement to assist students as they explore and plan out their academic plans to reach their career goals.
- Mentoring – Adapting to university life can be overwhelming for many students. Mentors assist SSS students by guiding them through the nuances of college life and to become acclimated in their new environment for a successful transition.
- Tutoring – College courses may be challenging for a variety of reasons. SSS provides tutors that assist students in strengthening their own study skills in a variety of subjects thereby keeping the student on track.
- Cultural & Volunteer– SSS provides excursions on and off campus to attend museums, cultural events, shows at UNM Popejoy Hall, historic landmarks and the unique terrain of New Mexico. Various volunteer opportunities are provided.
- Workshops – SSS holds workshops to assist students to become acclimated to the rigors of college. Workshops are held covering a number of topics ranging from financial aid, financial literacy, undergraduate research programs, graduate school planning, resume, personal statements, and more.
- 3<sup>rd</sup> Annual First-Generation Celebration fall 2018 to celebrate the successes of students and faculty who are first-generation-to-college students. Open to the public, presenters will range from faculty to students shared their transformative success stories and resources to foster a positive campus climate.

Professionalism,  
Communication, Critical  
Thinking, Collaboration

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Professionalism,  
Communication, Critical  
Thinking, Collaboration,  
Research &  
Assessment

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## Fiscal Update, Revenues

Source	Amount
 <p>US Department of Education TRIO Programs-Student Support Services-TRIO is a federally funded 5-year grant program, U.S. Department of Education.</p>	\$272,493

## Goals for 2019-2020

Through an array of academic support for participants, the SSS program is committed to meet the goals of the federal TRIO grant. The program will strive to increase the number of disadvantaged low-income, first-generation students and or students with disabilities who successfully earn their bachelor's degree from The University of New Mexico.



**160**

Number of eligible students SSS will target to serve.

**84%**

Percentage of SSS participants will persist or will have earned their bachelor's degree.

**87%**

Percentage of SSS participants will be in good academic standing.

**51%**

Percentage of SSS participants will graduate within 6-years.

## Selected Impacts and Outcomes

**87%**

Eighty-seven percent of SSS participants come from families where neither parent or guardian has obtained a bachelor's degree. They are **FIRST GENERATION** students.

**90%**

Ninety-two percent of SSS students qualified for the program under the federal TRIO criteria of mid to low-income family backgrounds. They are **LOW INCOME** students.

**78%**

Seventy-two percent of SSS students **GRADUATE** with their bachelor's degree in six-years or less.

**\$16,000**

SSS provided \$16,000 in **SCHOLARSHIPS** to students, plus they are eligible for additional exclusive TRIO scholarships.

**99%**

99% of the SSS student were in **GOOD ACADEMIC STANDING**.

**2/3**

A minimum of two-thirds of SSS participants must be first-generation and low-income.

**86%**

Eighty six percent of SSS students have a GPA of 3.0+.

*Data presented is based on the U.S. Department of Education Federal TRIO*

*Student Support Services Annual Performance Report 2017-2018, University of New Mexico - Albuquerque.*

## Quick Facts

- ♻ SSS celebrates First Generation students.
- ♻ The federal SSS program was federally authorized in 1968.

- ♻ UNM SSS is a member of the TRIO New Mexico State Association.
- ♻ TRIO Programs are found nationwide.

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**TRIO**  
STUDENT SUPPORT SERVICES