

Jenna Crabb, Ph.D., LPCC, NCC

Professional Biography

Professional Experience

Dr. Jenna Crabb has been working in Student Affairs for over 25 years. She started her career at the University of New Mexico as a student. While attending undergraduate classes, Jenna worked in the residence hall system as a desk attendant, a resident advisor, and a student head resident, each with increasing responsibility and expectations. After graduating with her bachelor's degree in Criminology and English, Jenna worked as a Human Resource Specialist at a residential treatment facility for at-risk youth. Yet, something was missing. She missed the energy and vitality of a university setting. She quickly got a position at Stephen F. Austin State University in Nacogdoches, Texas; but again, she missed UNM. Jenna returned to UNM to start her career and ultimately found her passion in Student Affairs. In 2002, Jenna obtained her master's degree in Counseling while working as an Area Coordinator in the residence halls. After her MA, she moved over to Career Services as a Career Development Facilitator and within 4 years she became the Director. She earned her doctorate in Counselor Education with an emphasis in Organizational Learning and Instructional Technologies. Currently Jenna is the Executive Director for Student Resources and an adjunct faculty for the Counselor Education program after serving as Director for Career Services for 17 years. Throughout her tenure at UNM, Dr. Crabb has served as Interim Director for Residence Life and Student Housing, Interim Dean of Students, and Interim Vice President for Student Affairs. She has a strong history of supervision, leadership, higher education, training and development, strategic planning, budgets, and student success initiatives. Being a student-first and student-centered professional is important to Dr. Crabb and is at the heart of why she loves working with students, faculty, and staff in Student Affairs and at UNM.

Profile:

- Licensed Professional Clinical Counselor (LPCC)
- Over 25 years progressive higher education experience in Student Affairs
- Over 30 years supervisory and management experience
- Over 25 years' experience as a Trainer and Presenter
- Exemplary technology, presentation, teaching and speaking experience
- Strong interpersonal experience
- Effectively work with diverse populations
- Knowledge of student development, counseling, and career theories
- Outstanding media and public relations skills

Select Highlights:

- Outstanding Supervisor Award, University of New Mexico, 2019.
- Adjunct Professor for graduate classes at the University of New Mexico, Albuquerque, NM and New Mexico Highlands University, Rio Rancho, NM, January 2007 – present.
- Over 25 years' experience conducting staff training and workshops, including communication, counseling issues, staff development, Myers Briggs Type Indicator and Strong Interest Inventory, Suicide Prevention, diversity, Multigenerational Differences in the Workplace and many more.

Organizational Leadership:

- New Mexico Counseling Association, Albuquerque, NM, member, and past board member, 2005 - present.
- Diversity Leadership Council, Albuquerque, NM, Board member, 2003 - 2007.
- New Mexico Career Development Association, member, and past board member, 2002 - present.
- NASPA, Student Affairs Administrators in Higher Education, member, 1996 - present.
- American Counseling Association, member, 2002 - present.
- National Association of Colleges and Employers, member, 2002-present.
- New Mexico Consortium of Career Educators and Employers, member, and past board member, 2014-present

*“Education is not something we neither “give” nor “do” to our students.
Rather, it is a way we stand in relation to them.” (Laurent A. Daloz)*